

Normal route of Mont Blanc, opening of "Professional" reservations

The reservation in the huts of the normal route of Mont Blanc (Nid d'Aigle, Tête-Rousse and Goûter huts) for professionals will open:

- Tuesday March 17 at 9:30 a.m.
- Tuesday March 31 at 9:30 a.m.

You will find below various information to help you in your booking process.

You can find all information and reservations process only via the new website: <https://montblanc.ffcam.fr/>

First consult the "Professional booking info" [here](#). Check beforehand the [validity of your professional account](#) (it must be valid for the dates of the stays to be booked): the expiration date is indicated under your name in the professional account.

Familiarize yourself with the reservation system through the [tutorial](#).

We remind you that the booking of refuges on the Mont Blanc normal route (the Nid d'Aigle, Tête-Rousse and Goûter huts) is subject to specific regulations set out in [the prefectural order of 31 May 2019](#). There is a single booking system into which all the guests' names must be entered. No reservation can be taken without this information. The guest's names cannot be changed afterwards. The guides' identity can be changed until D-48h. Reservations can be canceled (entirely or for part of the participants) until D-24h.

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In the "Group" field, you can enter information of your choice (your group's name, club, association, agency reference, etc.). This information will automatically appear in the subject line of the confirmation email.

In the "My orders" menu of the customer account, you can find:

- the state of the stay: "confirmed", "arrived", "invoiced",
- the amount of deposit paid,
- the invoice once the stay has been invoiced.

The number of reservations per basket is unlimited: you can log in, book as many non-consecutive stays in the same hut as you want without logging out, then pay in one go. It is not possible to log in to the same account simultaneously.

A stay cannot be booked for more than 9 people.

The supporting document is now published with one sheet per stay (with all participants) and no longer per person. Thus, only the guide will need to bring the supporting document, in paper or dematerialized format (on smartphone for example).

In entering identities, nationality (country of origin) is offered with a multiple choice of countries.

The day the reservation opens

You can log in at the time when the reservation opens. There is no need to log in before (opening is at a precise time). If the number of connections is too large, you will be automatically placed in the waiting room. Your place in the line is shown in real time. Do not refresh the page: this will put you back in the last position in the line.

In the event of a problem, contact customer service only by email montblanc.gestion@ffcam.fr.